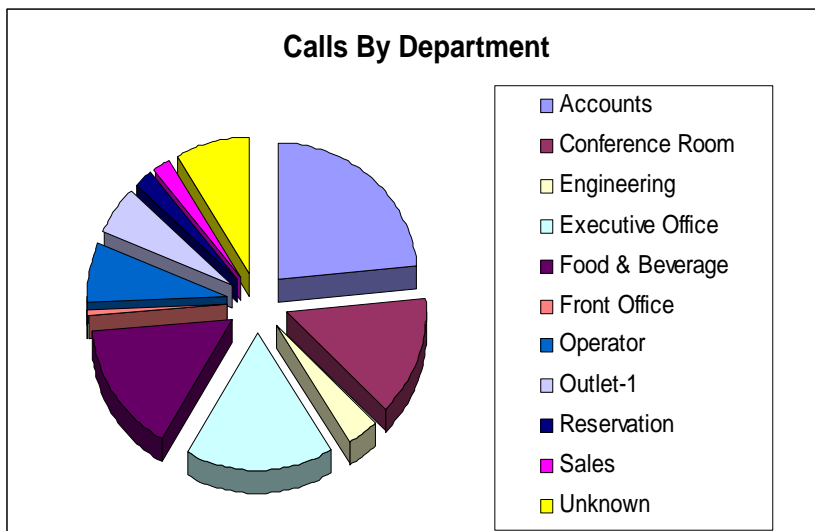




## SmartTEL

### Call Accounting & Internet Billing System



SmartTEL Call Accounting software is amongst the most powerful call costing and management systems available.

Its pricing table is very flexible. It can be configured for pulse or duration based operation. It can charge per call destination and per originating extension.

Charges may be sensitized to seasonality, time of day and special events.

Users can monitor costs per trunk, for each or group of extensions, by destination of calls, etc. Profitability analysis can be performed to fine tune pricing and extract incremental revenues.

SmartTEL is also a very smart Internet billing system. Irrespective of the originating extension from guest room, business center or a conference space SmartTEL can be made to track calls to ISPs and charge a special rate for such calls.

SmartTEL requires a dedicated PC connected to the WISH network and to the hotel's telephone exchange.



## Functional capability

### ❖ Set-up

- Calculation on Pulse Rate or duration with optional minimum
- Break down of calls by any service type - local, long distance, international, 0+, internet, service calls, etc.
- Group extensions into Category viz. Guests or Office staff
- Rates per caller category, type of call (service type), destination within type, season, day of week & special events.
- Identify special destination numbers such as Internet Access numbers.
- Add surcharges, taxes, markups and custom rates

### ❖ Operations

- Start / stop interface
- Buffer calls on interface stoppage and send when interface is up

- Check-in & Check-out of rooms (subject to EPABX capability)
- Visual traffic monitor
- Notification to operator of Emergency calls made from any extension

### ❖ Reports

- Call Detail Reports by Category, Department, Room and Extensions
- Extension usage by Category and Department
- Periodic summary showing total number of calls per Department
- Frequently Dialed numbers
- Trunk usage report
- Expensive calls listing
- Longest calls listing
- Call listing by Country
- Daily summary
- Executive summary



## PROLOGIC FIRST

#578, 2<sup>nd</sup> Floor  
Udyog Vihar Phase 5  
Gurgaon, Haryana 122016, India  
Tel : +91(124) 4259717  
Website: [www.prologicfirst.com](http://www.prologicfirst.com)